March 15, 2017

Dear NYS Medicaid Managed Care Behavioral Health Provider:

Thank you for participating in the NYS Medicaid Managed Care Program and supporting the State’s effort to move Medicaid behavioral health (mental health and substance use disorder) services from fee-for-service into Medicaid managed care. In a letter dated September 16, 2016, we informed you of the Uniform Clinical Network Provider training which is available to Article 31 and Article 32 behavioral health providers as part of the NYS Medicaid Managed Care Program.

The Uniform Clinical Network Provider training is a unified state-of-the art web-based training for Medicaid managed care network providers in clinical core competencies and evidence-based practices for mental health and substance use disorder services. NYS requires that Medicaid Managed Care Organizations (MMCOs) offer training to network providers in behavioral health core clinical competencies and evidence-based practices. NYS OMH and OASAS have additionally mandated that the mainstream and HARP MMCOs must provide a uniform behavioral health network provider training program to standardize the trainings and minimize duplicative requirements from multiple MMCOs. The New York State Health Plan Association (HPA) is collaborating with the Center for Practice Innovations (CPI) at Columbia Psychiatry/NYS Psychiatric Institute and the National Center on Addiction and Substance Abuse (CASA) to offer this uniform training.

This training is available to Article 31 and Article 32 providers. CPI will make available provider profiles that document learning activities. Participation in this training program offers several advantages to providers including:

- Training resources are provided at no cost;
- Clinical staff receive social work continuing education and CASAC credits for completing training activities for many of the training activities;
- Providers can use summary reports of training activities to support internal continuous quality improvement activities; and
- Provider profiles will help document staff clinical competencies and training activities to payers and partners. This documentation will be important as NYS continues to implement value-based reimbursement approaches.

Below is information relevant to the registration and trainings available in the CPI Learning Management System (LMS).
NYC, LI and Westchester regions:

- Providers were asked to register Article 31 and Article 32 clinics by December 31, 2016. If you have not already registered, the enrollment survey is on the CPI website: www.practiceinnovations.org. Registration information will follow from CPI.
- Once registered, trainings are available in the CPI learning management system (LMS). Providers are encouraged to complete these trainings by March 1, 2018.

Rest of State regions:

- Providers are now invited to register Article 31 and Article 32 clinics. The registration period will continue until June 1, 2017 through the enrollment survey on the CPI website.
- Once registered, providers will have until June 1, 2018 to complete these trainings.

Trainings will be made available in the CPI Learning Management System and released in phases throughout the 12-month period. The first phase is available now. You will be notified when a new phase of training is made available.

Thank you in advance for your ongoing service to ensure quality care to individuals receiving behavioral health services.

Sincerely,

Thomas E. Smith, MD
Associate Medical Director
Medical Director, Division of Managed Care
NYS Office of Mental Health

Charles W. Morgan, MD, DAFASAM, FAAFP, DABAM
Medical Director
NYS Office of Alcoholism and Substance Abuse Services
CC:

Kathy Preston, NY Health Plan Association
Charlotte Carito, OMH
Gary Weiskopf, OMH
George Fleury, DOH
Hope Goldhaber, DOH
Jessica Eber, OMH
Jonathan Bick, DOH
Lana Earle, DOH
Rob Kent, General Counsel, OASAS
Pat Lincourt, OASAS
Robert Myers, OMH
Sapana Patel, OMH
Shelly Weizman, OMH
Susan Bentley, DOH
Trisha Schell-Guy, OASAS
NYS Behavioral Health Managed Care Medical Directors