

Talking Points for Transitioning 1915c Waiver Providers to Existing Waiver Children and Families

The current services **(child's name)** is/has been receiving from me and my agency **(name agency)** is currently under the.... **(Pick one:)**

- OMH SED HCBS 1915(c) waiver
- DOH Care at Home (CAH) I/II 1915(c) waiver
- OPWDD Care at Home 1915(c) waiver
- OCFS Bridges to Health (B2H) SED 1915(c) waiver
- OCFS B2H Medically Fragile 1915(c) waiver
- OCFS B2H DD 1915(c) waiver

Waiver. There are currently 6 different types of Waivers that provide services to children which require families to go through different processes to get services. Starting in April 2019, all these different Waivers services will be brought together under one Waiver, so all children and families can go through one door and process to get all the services that meet their needs. Additionally, there are also new added services that will begin in 2019 that **(child's name)** might be eligible for.

My Agency and I will be part of this transition to the one Waiver, therefore **(child's name)** will continue to receive the services he/she does today, in 2019. There is no need to worry about this transition affecting your current services, they may be called something different or look a little different but **(child's name)** will continue to get the best support and services from **(name of agency)**. I will ensure that I let you know all the steps I will be taking to transition your child but there will be no break or stop in services, unless you and **(child's name)** need or want a change.

To start this transition and potentially begin new services, beginning in January 2019, I will be transitioning from a **(current title HCI, case worker?)** to a Health Home Care Manager. All the services under the one Waiver will be coordinated all by Health Home care managers. I have a brochure I can give you that explains Health Home services and what a care manager does. But again, I want to stress that although my title or role may change a bit, **(child's name)** will continue to have services to help her/him meet her/his needs.

In the meantime, between January 2019 to the end of the year, I will have to complete all new paperwork regarding **(child's name)** services with the Health Home information on it, this will include an assessment, consent forms and other documents. Especially ensuring that **(child's name)** has an updated Plan of Care/Treatment Plan/.... **(use the term for the 1915c Waiver program and that the family will be familiar with)** that highlights the services **(child's name)** is utilizing and any new services that **(child's name)** may benefit from. I will also ensure that the assessment demonstrates the services that she/he might benefit from in meeting her/his needs. We can develop a timeline and/or appointments schedule when you and I can go over all the new paperwork to be signed and completed.

There is a list of Frequently Asked Questions, services brochure and as I mentioned, a Health Home brochure that I can leave with you or review with you, if you would like.